

# **Building Trust for Local Public Health**



### Melody Bowyer, MBA

District Director South Central Public Health District Idaho









### **Question for the Viewers**

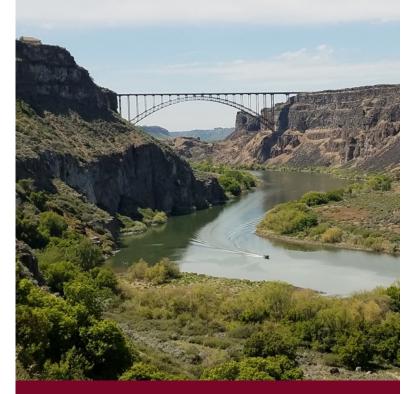
Do you agree or disagree with the following statement: Public health is a highly political topic in my community.

A. Agree

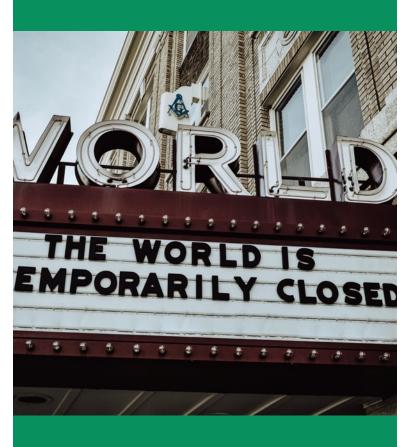
- B. Disagree
- C. Other (please type in chat)

#### South Central Idaho in Context

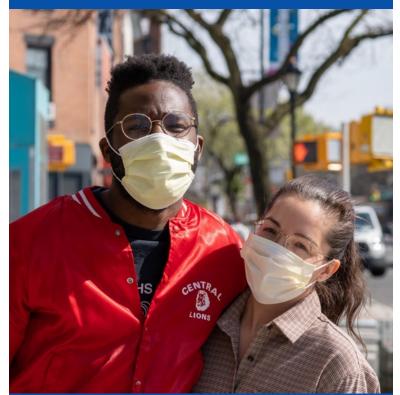




#### COVID-19, Politics, and Its Consequences



#### Building Trust for Local Public Health



# South Central Idaho in Context



## South Central Idaho in Context

South Central Idaho (known as the Magic Valley), is an area with common geographic, economic, and cultural features.

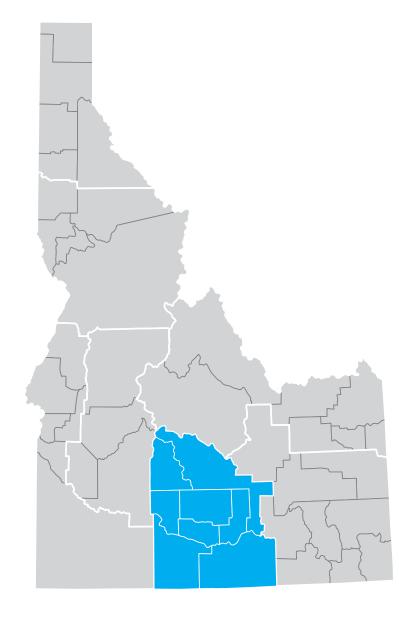
#### The Magic Valley is:

- Largely rural, with a population of around 200,000 people
- Economically driven by agriculture and food processing industries
- Mostly white, with significant Hispanic population
- Politically conservative

#### Blaine County in Focus

Blaine County, with fewer than 23,000 residents, is a popular tourist destination and home of Sun Valley

### South Central Public Health District



South Central Public Health District (SCPHD or District 5) covers the 12,000 square mile South Central Idaho region.

#### **District features include:**

- 68 full-time and 32 part-time employees
- Board of Health Governance
- Incident Command Structure
- One main office, four satellite offices, and one clinic

## Board of Health Governance

#### South Central Public Health District Board of Health Breakdown:

- Each board of county commissioners appoints a board member
- Eight board members and one medical consultant who is a physician licensed in Idaho
- Board members are either community appointees or commissioners—4 commissioners and 5 appointees
- Interest in public health and in promoting the health of the residents and public health
- Members serve five-year terms without term limit
- Majority rules

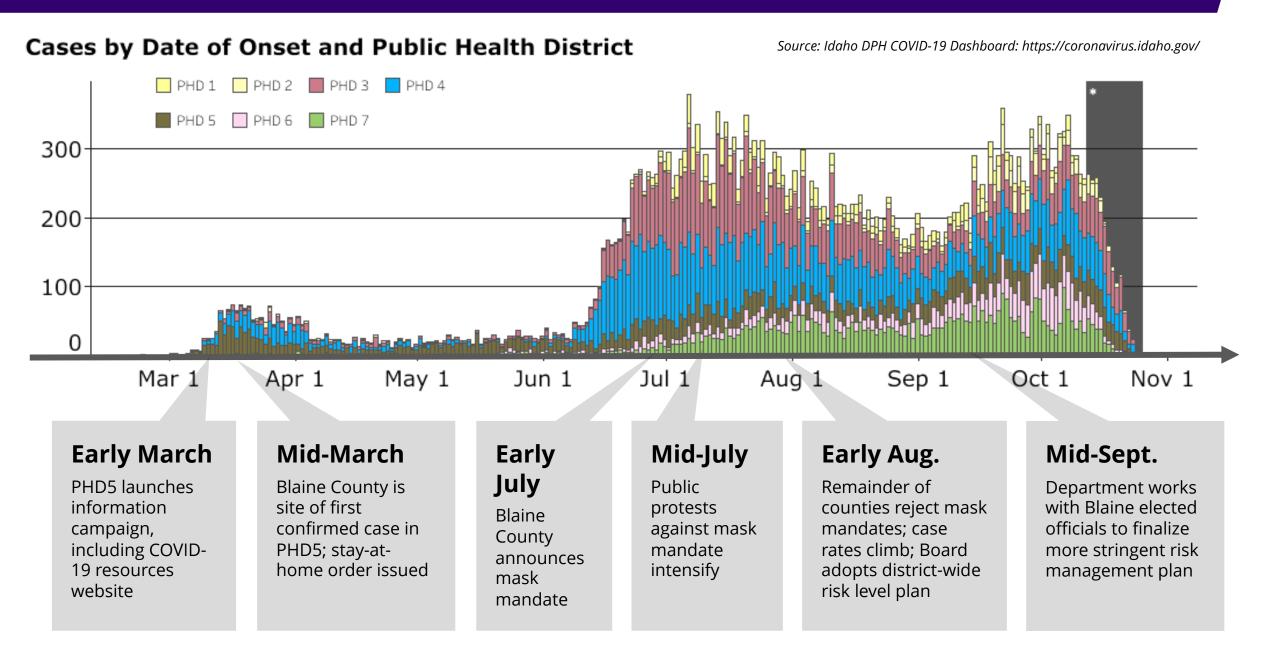


Source: South Central Public Health District: https://phd5.ldaho.gov/

# COVID-19, Politics, and Its Consequences



## COVID-19 in South Central Idaho: A Timeline



## Heightened Emotions and the Public Response



- The COVID-19 pandemic brought out a range of emotions in South Central Idaho—namely frustration and fear of the unknown.
- Diverging views on masking emerged.
- Lack of enforcement authority and stronglyheld personal views discouraged the board from making the mask mandate.

### Challenges of Staff Morale



- Responsibility for investigating an increasing number of cases, leading to staff working overtime over a long period of time
- PH staff feel they are not making a difference despite their heroic efforts, leading to additional stress and burnout

#### Vulnerable Populations Remain Affected



# The populations most affected include:

- Essential workers at food processing plants
- Hispanic population (has accounted for more than 50% of cases in half of counties)
- Long-term care residents
- Inmate population in county jails

### **Question for the Viewers**

How would you rate your community's level of trust in local public health?

A. High

- B. Moderate
- C. Low
- D. Other (please type in chat)

Building Trust for Local Public Health

LIONS

## Keeping Communication Lines Open

#### Magic Valley Adaptive Recovery Community Collaborative (ARCC) Members:

 Regional hospital, local Chamber, City officials, education, businesses, Hispanic community liaison, and SCPHD

#### Blaine County Adaptive Planning Committee Members:

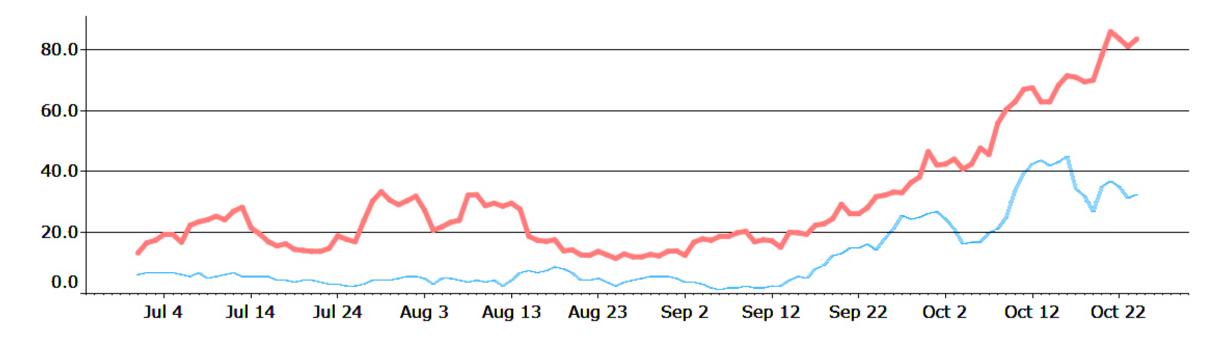
 Blaine County, local hospital, Visit Sun Valley, Blaine school district, The Hunger Coalition, and SCPHD



Frequent communication has strengthened partnerships and amplified the groups' voices.

### Working Proactively in Blaine County

Blaine County's mask mandate showed proactive leadership, and helped reduce the spread of COVID-19:



Cases by County, Moving Average Incidence Rate Per 100,000 Population

Twin Falls County

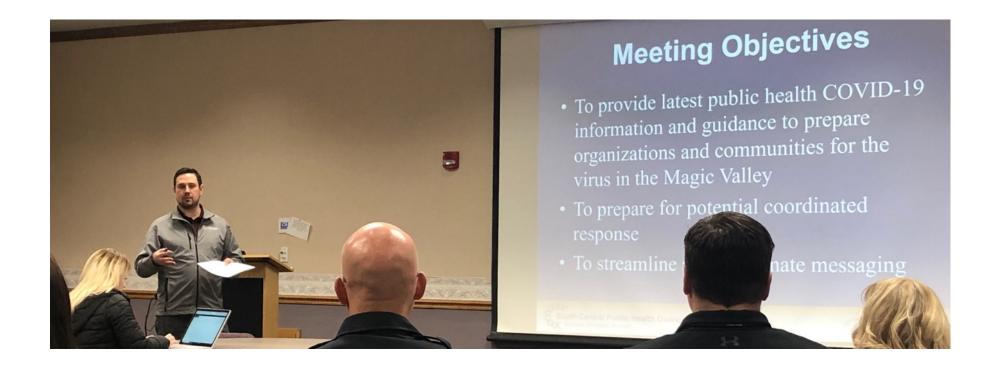
Blaine County

### Taking Care of Our Staff and Workforce

- Encourage staff to take time they need and work from home
- Ask, "how am I caring for myself as a leader?"
- Plan ahead for the reality of workforce changes



## Managing Politics in Public Health



- Fear-based reactions can be managed through information and good communication
- Education of elected officials is key—clarify the role of public health and its responsibilities
- Dispel misinformation: Keep elected officials updated

#### Focusing on Your Community

Be transparent to your community about any key news or changes to policies—and leverage your partnerships when you do



- ✓ Communicate with your partners continue to strengthen cross-sector partnerships, in particular
- ✓ Be proactive and lead by example
- ✓ Take care of yourself and your staff and plan ahead
- ✓ Manage political pushback in a thoughtful, respectful way
- ✓ Engage your community continually

## A Chat with Melody Bowyer



Allene Mares



Melody Bowyer

## **QUESTIONS?**

To ask a question, please click the

Q&A

icon in the Zoom toolbar to open your Q&A Pod.

#### deBeaumont Foundation

National Poll: More Voters Recognize Value of Local Health Departments <u>https://www.debeaumont.org/news/2020/poll-more-voters-recognize-value-of-local-health-departments/</u>

#### Harvard Global Health Institute

Key Metrics for COVID Suppression <u>https://globalhealth.harvard.edu/key-metrics-for-covid-suppression-researchers-and-public-health-experts-unite-to-bring-clarity-to-key-metrics-guiding-coronavirus-response/</u>

#### Herrett Center for Arts and Sciences - Forum Lecture Series

COVID-19 and Its Effects on Magic Valley https://herrett.csi.edu/herrettForum/index.asp

#### **South Central Public Health District**

Coronavirus Resources https://phd5.idaho.gov/coronavirus/