

Sample Public Health Management Certificate Block Schedule

Organizational Systems Block

Week 1: Communication and Group Dynamics in Organizational Systems

Readings

- Active Listening: Hear What People are Really Saying
- Balancing Inquiry and Advocacy by Society for Organizational Learning
- Dialogic Leadership

Individual Work

- Before the webinar, think of an example of poor communication that you were involved with in your organization. Who was involved? What happened? Why was the communication poor? Be prepared to talk about your example on the webinar.

Individual Work

- Apply at least two of the four tools for improving organizational communication (active listening, advocating and inquiring, paying attention to group dynamics, and dialogic leadership) at work.

Discussion Forum

- By Friday, describe your experience and what you learned from using these tools in the discussion forums. Your posting should be substantive (2-3 paragraphs long). By Sunday evening, respond to at least two other people's reports.

Week 2: Innovation and Creativity in Groups

Readings

- Social Creativity: Making All Voices Heard
- Participatory Asses Mapping: A Community Research Lab Tool Kit

Individual Work

- Before the webinar, think about the barriers to innovation and creativity in your organization, with specific examples. Be prepared to discuss them on the webinar.

Individual Work

- Try out at least two of the strategies discussed in this week's webinar in your organization.

Discussion Forum

- By Friday, post what you have learned from using these strategies. Your posting should be substantive (2-3 paragraphs long). By Sunday evening, you should also respond to at least two other people's postings.

Organizational Systems Block

Week 3: Learning for Change in Organizational Systems

Readings

- Double Loop Learning in Organizations
- The Learning Organization

Individual Work

- Before the webinar, think about whether your organization is a "learning organization" or not, with specific examples. Be prepared to discuss this on the webinar.

Individual Work

- Use the reflective practice guidelines provided to analyze an event or experience at work in writing. Optional - You may send the instructor what you have written if you wish.

Discussion Forum

- By Friday, post a substantive response to both of these questions (2-3 paragraphs total) on the block 1: discussion 3 forum.
 - What did you learn from using the reflective practice guidelines?
 - How could you encourage learning in your organization or group?
- By Sunday evening, you should also respond to at least two other people's postings.

Week 4: Principles for Organizational Change

Readings

- Places to Intervene in a System
- Dancing with Systems

Individual Work

- Write a 2-3 page paper on assigned topic.
- Post your paper on the discussion forum and respond to at least two other people's papers.

Individual Work

- How could you make progress on your project using the ideas discussed in this learning block? Write a 2-3 page paper that responds to this question.

Discussion Forum

- Post your paper on the block 1: discussion 4 forum (by Friday) and respond to at least two other people's papers (by Sunday).