The Evolving Role of a COVID-19 Community Advisory Group

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COVID-19 Response in King County

Pandemic Community Advisory Group

Early Lessons, Future Directions
COVID-19 Response in King County
With over 2 million residents and growing, King County is geographically, racially, ethnically, and culturally diverse

- Comprises Seattle and 38 other cities, plus unincorporated and rural areas
- 38% of residents are people of color
- 21.7% were born in countries other than the US
- About 170 languages are spoken here
- Stark differences in social and health outcomes by place, race, and income

In February 2020, King County was the site of the first known death associated with COVID-19 in the United States
Timeline of Events: COVID-19 in King County

February 29:
First recorded COVID-19 death in a King County resident

March 4:
Initial recommendations made, including personal distancing measures; work-from-home strategies encouraged

March 11:
Large events canceled; gatherings of 250+ prohibited

March 13:
Statewide school closures announced

March 16:
All non-essential businesses closed; gatherings of 50+ people prohibited

March 23:
Statewide Stay Home, Stay Healthy Order (through May 4)

April 21:
Governor announces recovery plan for eventual return to public life

Week of March 2:
- Community Mitigation Branch expands
- Pandemic Community Advisory Group convenes (March 5)
Collaborating with community to drive equitable allocation of power and resources to:

- Help limit and prevent exposure to novel coronavirus
- Lessen the negative social & economic consequences of the mitigation measures
- Center principles of equity: prioritize racial, ethnic, cultural, linguistic, and economic groups at higher risk, and lift up community-guided solutions
Community Mitigation Branch: Structure

Built within the operations branch of an incident command structure, the **Community Mitigation Group** consists of multiple community stakeholders.

**Task Forces**
- Government
- Business
- Community and faith-based organizations, and LGBTQ+ Liaisons
- K-12/Childcare
- Housing
- Higher Education
- Behavioral health
- Older adults & people with disabilities
- Immigrant/Refugee

**Pandemic Community Advisory Group**
- Speakers Bureau/Training
- Equity Liaison
- Language Access
- Communications TA

Community speakers
Pandemic Community Advisory Group
The primary goals of the Pandemic Community Advisory Group are to convene representatives from community, public, and private sectors to:

1. Help share accurate information and messages about recommended steps to reduce the spread of COVID-19 – within your own organization, to other institutions and organizations in your sector, and with the public.

2. Inform us and each other of opportunities, successes, and barriers to implementing recommended and required measures.

3. Join us in helping prevent, interrupt, and respond to misinformation and stigma.
Members are drawn from diverse sectors, including:

- Community and faith-based organizations
- Housing and homeless services
- Education
- Business community
- Labor
- Government
Inclusion of communities most affected by the virus and by the negative consequences of the mitigation strategies, such as:

- People at higher risk of severe illness from COVID-19 (older adults; those with chronic health conditions)
- Historically marginalized communities including Black, Native People, and People of Color
- People living homeless and housing insecure
- Immigrants and refugees
- People with disabilities
- People who do not speak English as their primary language
Approach to Meetings

Weekly meeting (Skype)

Plan next meeting:
Focus on community and policy issues

Post-meeting survey & feedback

Information, resource, & guidance updates

Research, routing, & elevating of emerging issues
Early Lessons, Future Directions
Early Value and Contributions

**Illuminating issues and disseminating information**

- Identified additional translation and interpretation needs
- Spotlighted inequities in access to information and identified issues where more guidance was needed
- Reflected on early mental health and trauma impacts
- Elevated need for anti-hate and stigma work
- Raised issues that Public Health should consider in modifying social distancing restrictions
- Pushed out messages on how to reduce spread of disease and encourage social distancing

Public service announcements conveying the state’s *Stay Home, Stay Healthy* initiative were recorded in 14 languages. Advisory Group members are among those who have helped disseminate these and other messages to the community.

*Source: Public Health – Seattle & King County on YouTube: https://www.youtube.com/user/KCPublicHealth/*
Early Challenges and Observations

- Tougher to create cohesion & build relationships when meeting virtually
- Balancing act: Needing to disseminate information and listen to community
- Some issues are more relevant to some than others—i.e., how to engage everyone
- Needing to adapt and change the group as the pandemic evolves
- Advancing issues and equity concerns in an incident command structure
Looking Ahead: Response, Recovery, Transformation

Going forward, how might the advisory group have meaningful roles in:

- Mobilizing to support effective and equitable access to testing and care, economic relief, and beyond
- Illuminating and addressing the disproportionate impacts on communities of color
- Advancing community-guided solutions and recovery policies that transform us to a more just, pro-equity society
Based on the preliminary experiences of King County’s Pandemic Community Advisory Group, communities may want to consider:

- Opportunities to build on existing coalitions where trust and buy-in is high
- Ability to adapt quickly—modifying composition, roles, and structure as the pandemic evolves
- Prioritizing resources, time, and engagement with Black, Native/Indigenous Peoples, and Communities of Color with longstanding racial and ethnic disparities driven by historic and ongoing systemic racism
- Advancing community power and decision-making in the context of local incident response systems
1. What made you say ‘yes’ to this assignment?

2. Given that the pandemic is putting a national focus on the ways that longstanding racial and ethnic health disparities are being exacerbated, can you say more about the Advisory Group's engagement in this issue locally?

3. What kinds of activities/tasks do you do after the meeting? Between meetings?

4. What measures are you using to evaluate the effectiveness of the group?

5. How much time does this all take?

6. Hindsight is 20-20. Is there anything you would have done differently at the front end or during the process?
QUESTIONS?

To ask a question, please click the icon in the Zoom toolbar to open your Q&A Pod.
Resources

**Public Health - Seattle & King County**
Anti-stigma social media toolkit
[www.kingcounty.gov/ncov/anti-stigma](http://www.kingcounty.gov/ncov/anti-stigma)

COVID-19 Resources
[www.kingcounty.gov/covid/](http://www.kingcounty.gov/covid/)

Pandemic Community Advisory Group

**Communities Count**
COVID-19 Vulnerable Communities Data Tool
[www.communitiescount.org/covid19vulnerable](http://www.communitiescount.org/covid19vulnerable)

**Centers for Disease Control and Prevention**
Nonpharmaceutical Interventions